



8950 Paradise Blvd. Kissimmee, FL 34747

Ph # (407) 390-2900 Fax #: (407) 390-2908

## RENTAL TERMS AND CONDITIONS

Check in time is after 4:00 PM and check out is before 11:00 AM.

All properties are non-smoking and absolutely no pets allowed.

By state law, occupancy may not exceed what is posted for each home. Maximum occupancy includes infants and children.

\*\* (4 Bedrooms- Maximum Occupancy: 10      5 Bedrooms- Maximum Occupancy: 12) \*\*

### **RESERVATION DEPOSIT & PAYMENT**

To confirm your reservation a \$220.00 deposit is required. \$20.00 is a non-refundable booking fee and \$200.00 will be applied to the total amount due. The final payment is due 30 days before your arrival date. The final payment will be billed to your credit card on file unless other payment arrangements have been made.

All rates are subject to a 13% state and local tax.

There is a one time cleaning fee for stays less than 5 nights. (4BR- \$75.      5BR- \$85)

**A SECURITY DEPOSIT OF \$250.00 IS REQUIRED** against any damages or loss that may occur. Please be advised that intentional damage or gross negligence will result in additional costs. The deposit can be made using any accepted major credit card as listed below or cash upon check-in during normal business hours, or by check up to (30) days in advance. Charges for any damage or loss will be applied to your credit card or deducted from your check or cash deposit. The guest will be reimbursed the full amount or any portion thereof after the home has been inspected, should no damage or loss have occurred. This reimbursement will be mailed to your home address on file in a timely manner.

### **DATE CHANGE REQUEST**

**ANY REQUEST TO CHANGE** a confirmed reservation date is subject to availability, however, Paradise Palms will do its best to accommodate you whenever possible.

### **CANCELLATIONS**

**Cancellations received 30 days prior to your arrival date** are refundable subject to a cancellation fee of \$50.00 made-up of a \$20.00 booking fee and a \$30.00 administrative fee.

**Cancellations made within 30 days or less prior to your arrival date** will be refundable at 50% of the full amount.

**Cancellations made within the forty-eight (48) hour period** immediately prior to your arrival date are ineligible for any form of reimbursement.

\*\*\*PLEASE NOTE THAT POOL HEAT IS NOT INCLUDED IN THE PRICE OF THE HOME. PLEASE SEE OPTIONAL SERVICES FOR POOL HEAT CHARGES AND OTHER INCIDENTAL CHARGES \*\*\*

### **ACCEPTED METHODS OF PAYMENT**

WE ACCEPT VISA, MASTERCARD, AMERICAN EXPRESS, DISCOVER and TRAVELERS CHECKS/MONEY ORDERS. A personal check will be accepted only for those reservations made at least thirty (30) Days in advance. Cash is also accepted at the time of check-in during normal business hours, for security deposit only.

### **PLEASE SIGN BELOW AND RETURN TO PARADISE PALMS OFFICE-**

I HAVE READ AND AGREED TO THE POLICIES AS STATED ABOVE.

PRINT NAME: \_\_\_\_\_

Folio #: \_\_\_\_\_

SIGNED: \_\_\_\_\_

DATE: \_\_\_\_\_